



To all our valued Customers

Important Notice on Pricing Adjustment

First and foremost, we want to express our gratitude for choosing Bank of Abyssinia as your trusted financial partner. We have always strived to provide you with the highest level of service, security, and convenience.

We are excited to share that we have made significant enhancements to our banking platform, technology infrastructure, and customer support capabilities. These improvements are designed to empower you with a seamless and personalized banking experience, offering enhanced features, improved accessibility, and robust security measures.

In order to sustain these advancements and continue delivering exceptional banking services, we find it necessary to make a slight adjustment to our pricing. Effective March 26, 2024, there will be a modest fee application in our service related to Tele Birr.

We remain committed to offering you outstanding value for your banking relationship. Our improved digital banking platform will empower you with a suite of powerful tools, allowing you to manage your finances more efficiently, make secure transactions, and access a wider range of services tailored to your needs.

While the fees and charges for most of our digital banking services remain the same, the following table shows the new charges on the **Load to Tele Birr from BoA Mobile/ Internet Banking** service where the new pricing is applied.

No.	Amount Range	Commission/Txn
1	For transaction value less than or equal to Birr 5,000.00	Birr5.00 per transaction
2	For transaction values between Birr 5001 and Birr30,000.00	Birr 10.00 per transaction

We are also pleased to let you know that the following services are free of charges.

No.	Service types	Commission
1	Account Maintenance	Free
2	Fund transfer to own BoA account	Free
3	Bill Payment	Free
4	Fund Transfer to another BoA account	Free

If you have any questions or require further assistance, please do not hesitate to contact our customer service team at 8397 or visit your nearest branch.

Thank you for your continued loyalty and for choosing Bank of Abyssinia as your financial partner.